# **EXHIBIT 7**

Plaintiff's Opposition to Motion for Summary Judgment

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		3	MR. KARP
	BRIGHTON OPTICAL, INC.,	4	-0-
	et al.,	5	000
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9	Fig. the Defendants	10	
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- this case are those that are signatories to Franchise
- 2 Agreements with those entities?
- 3 A. Yes.
- 4 MR. RENAUD: Aren't some of them employees?
- 5 Isn't, for instance, Dr. Runstrom?
- 6 MR, KARP: I was going to get to that in a
- 7 moment.
- 8 MR. RENAUD: All right.
- 9 Q. MR. KARP: And do you further understand that
- 10 the doctors that are signatories to the Franchise
- 11 Agreements own all of the assets, the furniture, the
- 12 fixtures, the equipment and the inventory in their
- 13 practice and their dispensary; is that your
- 14 understanding?
- 15 A. I don't know the specifics of what they do
- 16 own, but it is certainly my understanding that they do
- 17 not control all aspects of their practice.
- 18 Q. Well, with all respect, that's not the
- 19 question I asked.
- 20 A. Well --
- 21 Q. Is it your understanding that the Plaintiffs
- 22 in this case that are signatories to a Franchise
- 23 Agreement own all of the furniture, fixtures,
- 24 equipment, and inventory in their practice and their
- 25 dispensaries?

#### Page 61

- 1 A. At some point in the past I would have seen
- 2 it, yes.
- 3 Q. Do you have an understanding of whose function
- 4 it is to maintain that list?
- 5 A. Yes.
- 6 Q. Would that be Janice Wilson and her employees?
- 7 A. Yes.
- 8 Q. Have you ever seen a report from Janice Wilson
- 9 as to the number of people, that is to say doctors, on
- 10 this list?
- 11 A. Yes.
- 12 Q. Is this document which we marked as Exhibit 9
- 13 one such report?
- 14 A. I don't recall seeing this report, and this is
- 15 not the report that I was thinking of. But I can see
- 16 that it appears that it was sent to me.
- 17 Q. Okay. So does that mean that you do not
- 18 recall seeing it before today?
- 19 A. I do not recall seeing this report before
- 20 today.
- 21 Q. And then I take it, then, it was not a
- 22 document on which you relied in formulating your answer
- 23 to Interrogatory No. 9?
- 24 A. No.
- 25 Q. Have you received other similar reports from

### Page 63

- 1 MR. RENAUD: Asked and answered.
- 2 MR. KARP: Respectfully disagree. I would
- 3 like an answer to the question.
- 4 Q. Are you saying you don't know that?
- 5 A. I said I don't know the specifics of their
- 6 Franchise Agreement.
- 7 Q. Do you understand that the Plaintiffs in this
- 8 case are those that are signatories to Franchise
- 9 Agreements with franchise companies or doctors that are
- 10 employed by those doctors?
- 11 A. That's consistent with my understanding.
- 12 Q. Are you also aware that there are doctors who
- 13 are employed by these franchise companies in locations
- 14 that the franchise companies themselves owns?
- 15 A. I don't have a detailed understanding of that
- 16 relationship, no.
- 17 Q. And you didn't when you signed this Answer to
- 18 Interrogatory?
- 19 A. I may not be understanding your question, but
- 20 I don't specifically see that detailed in this
- 21 Interrogatory.
- 22 Q. That's precisely correct. Which is why I am
- 23 asking the question.
- 24 Have you ever seen a list of doctors who are
- 25 on restricted or limited membership?

Page 62

- 1 time to time from Janice Wilson or other people in the
- 2 Columbus office?
- 3 A. I have seen from time to time a list or number
- 4 of grandfathered doctors.
- 5 Q. Have you received a report such as this one,
- 6 which looks like a summary of the numbers of doctors on
- 7 that list?
- 8 A. I have not received this detailed information,
- 9 but I have seen a summary report of numbers of doctors.
- 10 Q. When was the last time you saw such a list?
- 11 A. Probably a couple of years ago.
- 12 Q. Do you know when it was created?
- 13 A. Probably a couple of years ago.
- 14 Q. Do you know the circumstances under which it
- 15 was created?
- 16 A. We were interested in how many grandfathered
- 17 doctors remained.
- 18 Q. And who is "we"?
- 19 A. My management staff and I.
- 20 Q. Why were you interested in knowing that?
- 21 A. Because we periodically review statistics
- 22 about our network so that we understand how many
- 23 doctors that we have, and we were interested in knowing
- the extent to which doctors who may have beenoriginally grandfathered were still practicing.

Page 64

1 A.

2

3 Q.

4

5 A.

6

7 A.

8 Q.

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10

- this case are those that are signatories to Franchise
- Agreements with those entities? 2
- 3 Α. Yes.
- MR. RENAUD: Aren't some of them employees? 4
- Isn't, for instance, Dr. Runstrom? 5
- MR. KARP: I was going to get to that in a 6
- 7 moment.

8

- MR. RENAUD: All right.
- MR. KARP: And do you further understand that 9 Q.
- the doctors that are signatories to the Franchise 10
- Agreements own all of the assets, the furniture, the 11
- fixtures, the equipment and the inventory in their 12
- practice and their dispensary; is that your 13
- understanding? 14
- I don't know the specifics of what they do 15 A.
- own, but it is certainly my understanding that they do 16
- not control all aspects of their practice. 17
- Well, with all respect, that's not the 18
- question I asked. 19
- A. Well --20
- Is it your understanding that the Plaintiffs Q. 21
- in this case that are signatories to a Franchise 22
- Agreement own all of the furniture, fixtures, 23
- equipment, and inventory in their practice and their 24
- 25 dispensaries?

#### Page 61

this list? 11 A. Yes.

it, yes.

Q.

Is this document which we marked as Exhibit 9 12 Q.

as to the number of people, that is to say doctors, on

At some point in the past I would have seen

Do you have an understanding of whose function

Would that be Janice Wilson and her employees?

Have you ever seen a report from Janice Wilson

- one such report? 13
- 14 A. I don't recall seeing this report, and this is
- not the report that I was thinking of. But I can see 15
- 16 that it appears that it was sent to me.
- Okay. So does that mean that you do not 17 Q.
- recall seeing it before today? 18

it is to maintain that list?

Yes.

- I do not recall seeing this report before 19 A.
- 20 today.
- And then I take it, then, it was not a 21 Q.
- document on which you relied in formulating your answer 22
- 23 to Interrogatory No. 9?
- 24 A. No.
- Q. 25 Have you received other similar reports from

## Page 63

- MR. RENAUD: Asked and answered. 1
- MR. KARP: Respectfully disagree. I would 2
- like an answer to the question. 3
- Are you saying you don't know that? 4 Q.
- I said I don't know the specifics of their 5 A.
- Franchise Agreement. 6
- Do you understand that the Plaintiffs in this 7 Q.
- case are those that are signatories to Franchise 8
- Agreements with franchise companies or doctors that are 9
- employed by those doctors? 10
- That's consistent with my understanding. A. 11
- Are you also aware that there are doctors who 12 Q.
- are employed by these franchise companies in locations 13
- that the franchise companies themselves owns? 14
- I don't have a detailed understanding of that A. 15
- relationship, no. 16
- And you didn't when you signed this Answer to 17 Q.
- Interrogatory? 18
- I may not be understanding your question, but 19 A.
- I don't specifically see that detailed in this 20
- Interrogatory. 21
- That's precisely correct. Which is why I am 22 Q.
- asking the question. 23
- Have you ever seen a list of doctors who are 24
- on restricted or limited membership? 25
  - Page 62

- time to time from Janice Wilson or other people in the 1
- 2 Columbus office?
- 3 A. I have seen from time to time a list or number
- of grandfathered doctors. 4
- 5 Have you received a report such as this one,
- 6 which looks like a summary of the numbers of doctors on
- 7 that list?
- I have not received this detailed information, 8 Α.
- but I have seen a summary report of numbers of doctors. 9
- 10 Q. When was the last time you saw such a list?
- Probably a couple of years ago. 11 Α.
- 12 Q. Do you know when it was created?
- 13 A. Probably a couple of years ago.
- Do you know the circumstances under which it 14 Q.
- 15 was created?
- We were interested in how many grandfathered 16 Α.
- doctors remained. 17
- And who is "we"? 18 Q.
- My management staff and I. 19 Α.
- 20 Q. Why were you interested in knowing that?
- Because we periodically review statistics A. 21
- about our network so that we understand how many 22
- 23 doctors that we have, and we were interested in knowing
- the extent to which doctors who may have been 24
- 25 originally grandfathered were still practicing.

Page 64

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4 A.

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A.

Q.

A.

Q.

Q.

locations?

corporately owned?

- 1 Q. To your knowledge were any steps ever taken to
- 2 specifically remove doctors from the grandfathered
- 3 list?
- 4 A. Not to my knowledge.
- 5 Q. Was any company wide decision made to revoke,
- 6 terminate the grandfather status that was conferred in
- 7 1995?
- 8 A. Not to my knowledge.
- 9 Q. How many lists have you ever seen of
- 10 grandfathered doctors?
- 11 A. Lists of names, or lists of numbers?
- 12 Q. Lists of names.
- A. Probably two or three.
- 14 Q. And can you recall how it is that you came to
- 15 receive those two or three lists?
- 16 A. Is your question via what means I received it,
- 17 or the purpose for it?
- 18 Q. The purpose.
- 19 A. Simply to understand and update of the number
- 20 of doctors originally on the grandfather list who
- 21 remained on the grandfather list.
- 22 Q. To your knowledge were each of these lists
- 23 generated by Janice Wilson or people under her
- 24 supervision?
- 25 A. Yes.

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A. That would be my understanding.

franchise locations?

2 Q. But you don't know how many doctors are in

understanding that Pearle Vision, as an example, has

I believe that's the case. But I don't know

I'm not asking you for the arrangements with

the specifics of their arrangement with their doctors.

Is it your understanding that Pearle Vision

And is it your further understanding with

corporately own that there is a doctor on the premises

of the doctors that practice in those corporately owned

I do not know the specifics of which type of

Are you aware that there are doctors on the

locations were granted grandfather status in 1995?

list that are employed by companies in corporately

owned locations where those companies also have

Page 67

And is it further your understanding that some

has both franchise locations and locations that are

That would be my understanding.

respect to locations that Pearle Vision might

That would be my understanding.

doctors affiliated with Pearle are on the list.

in at least some of these locations?

the doctors, I am starting with the basic.

corporately owned locations as well as franchise

- 3 that category versus how many doctors are in the
- 4 category of franchisees who own the assets of their
- 5 practice?
- 6 A. I would expect that they would be the
- 7 franchisees that you are referring to.
- 8 Q. So is it your understanding that when Janice
- 9 Wilson reported that there were 271 doctors on the list
- 10 in August of 1995 under the category "Doctor does not
- 11 own dispensary," that that would refer to solely
- 12 doctors who are signatories to Franchise Agreements and
- 13 their employees?
- 14 A. That would be my understanding, but I don't
- 15 know the specifics.
- 16 MR. KARP: Let's mark the Interrogatory
- 17 answers as the next in order, which would be 24.
  - (Plaintiff's Exhibit 24 was marked
- 19 for identification.)
- 20 Q. MR. KARP: Can you identify this as a true
- 21 copy of a Declaration that you signed under the penalty
- 22 of perjury on December 19, 2003?
- 23 A. It appears to be so, yes.
- 24 Q. Okay. Would you like to take a moment to look
  - through the document to make sure that it is, in fact, Page 68

, ...

- ----
- 1 Q. Have you ever had any conversation with Janice
- 2 Wilson about the status of grandfathered doctors?
- 3 A. I don't recall any specific conversation, but
- 4 I would expect during the course of being updated the
- 5 couple of times that I have been over the years we
- 6 probably had a brief conversation about it.
- 7 Q. Can you recall the substance of any such
- 8 conversation?
- 9 A. It would have simply been regarding the number
- 10 of doctors that had originally been on the list as
- 11 compared to the number of doctors that would have been
- 12 on the list at that time.
- 13 Q. Looking at Exhibit 9, do you have any
- 14 understanding of what Janice Wilson means when she uses
- 15 the phrase "Doctor does not own dispensary"?
- 16 A. She would be referring to the fact that the
- 17 doctor does not own and control their practice, and the
- 18 dispensary is a part of their practice.
- 19 Q. Do you have any understanding as to whether
- 20 that phrase encompasses both doctors that are
- 21 signatories to Franchise Agreements and doctors that
- 22 are employed by franchise companies in locations owned
- 23 by franchise companies?
- 24 A. Can you repeat question?
- 25 Q. Let me phrase it this way. Is it your

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18

- 1 would suggest that the Plaintiffs are not free to
- 2 choose to dispense or not to their patients?
- 3 A. No.
- 4 Q. Do you have any information to suggest that
- 5 the Plaintiffs in this case are not free to choose
- 6 whether to advertise or not?
- 7 A. No.
- 8 Q. Do you have any personal knowledge regarding
- 9 the day-to-day, week-to-week, month-to-month
- 10 relationship between any of the Plaintiffs in this case
- 11 and the companies with which they have signed Franchise
- 12 Agreements?
- 13 A. No.

23

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- 14 Q. Is the standard under Condition "E" whether or
- 15 not the doctor actually has control on a day-to-day
- 16 basis of their practice and their dispensary?
- MR. RENAUD: Object to the form of the question.
- 19 THE WITNESS: Can you repeat the question, 20 please.
- MR. KARP: Could you read it back, please: We will see if it's a good question.
  - (Record was read by the reporter.)
- 24 THE WITNESS: I don't know what you mean by
- 25 "standard." If what you are asking me is does
  - Page 85

- 1 THE WITNESS: I don't recall saying that.
- 2 Q. MR. KARP: Do you know whether or not the
- 3 Plaintiffs in this case actually own their practices?
- 4 MR. RENAUD: All the Plaintiffs, Counsel?
- 5 MR. KARP: Yes.
- 6 THE WITNESS: I don't know to what extent they
- 7 own their practices. But I don't believe that they
- 8 control their practices.
- 9 Q. MR. KARP: And that belief is based upon the
- 10 Legal Department's review of the Franchise Agreement,
- 11 correct?
- 12 A. It's based upon my staff's review of the
- 13 Franchise Agreement with Legal input.
- 14 Q. Now, when you say in the sentence that it is
- 15 VSP's belief that doctors who own their practices are
- 16 better positioned to provide the kind of level of care
- 17 that VSP strives to offer, is there data that backs up
- 18 that belief?
- 19 A. I don't know that I would say data, but we
- 20 have conducted studies -- or a study that I am aware
- 21 of, and certainly anecdotally have received complaints
- 22 from our members who may have gone out of network that
- 23 would reinforce our belief.
- 24 Q. But this is a belief, is it not, it's not a
- 25 statement, correct?

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- 1 Condition "E" provide that doctors must own and control, then the answer is yes.
- 3 Q. MR. KARP: That wasn't my question.
- 4 A. Then I don't understand your question.
- 5 Q. I will try to rephrase it.
  - Under Condition "E" is it a fact that VSP requires that the doctor actually have day-to-day control of their practice including their dispensary?
- 9 A. Yes.
- 10 Q. Now. Can I direct your attention, please, to paragraph 10 of your Declaration. It begins at the
- 12 bottom of page 3.
  - Now, in the second sentence you say that "VSP believes that doctors who actually own their own practices as well as the dispensaries are better positioned to provide the kind and level of care that VSP strives to offer its members."
- 18 Do you see that sentence?
- 19 A. Yes.
- 20 Q. Now, I think you earlier testified in this
- 21 deposition that there is no dispute that the Plaintiffs
- in this case actually own their practices; is that right?
- 24 MR. RENAUD: Well, the testimony will speak 25 for itself.
  Page 86

- 1 A. It's a belief.
- Q. And you said a moment ago "We did a study."
- 3 Is this the study to which you refer?
- 4 A. It looks like it.
- 5 Q. Do you want to take a moment to assure
- 6 yourself that it is?
- 7 A. Uh-huh, yes.
- 8 Q. And is this the study you referred to a moment
- 9 ago that you say supports the belief that you advance
- 10 in the second sentence of paragraph 10?
- 11 A. It's an example of information that supports
- 12 our belief, but it's not the basis of our belief.
- 13 Q. I didn't ask you that. I asked you whether or
- 14 not it supports the belief that is expressed in the
- 15 second sentence of paragraph 10.
- 16 A. It helps support the belief.
- 17 Q. Are there any other documents, reports or
- 18 studies or similar documents that also support the
- 19 belief as expressed in the second sentence of
- 20 paragraph 10?
- 21 A. Not that I am aware of.
- 22 Q. Did VSP commission an outside firm to do this
- 23 study?
- 24 A. I believe so. I was not involved in this
- 25 study.

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- Who would have been responsible for Q. 1
- commissioning this study? 2
- I believe that was conducted by the Marketing 3 Α.
- Department. 4
- And who is the head of the Marketing 5 Q.
- Department? 6
- Kate Renwick-Espinosa. 7 A.
- Do you know whether any similar studies have Q. 8
- been done since the publication of this one? 9
- Not that I am aware of. 10 A.
- Are you familiar with this report? Q. 11
- Not at a detail level, it wouldn't be my A. 12
- function to review it and analyze it. I would get high 13
- level findings reported to me. 14
- Did you have the study available to you when Q. 15
- you answered these Interrogatories in December of 2003? 16
- I did not analyze or review the study before I 17 A.
- signed the Interrogatory, but I was aware of the 18
- findings at a high level of the study. 19
- When you say at a high level, you mean in a 20
- summary fashion? 21
- A. Yes. 22
- When you said before you signed the 23 Q.
- Interrogatory, did you mean that you were aware of the 24
- -- or have a summary of the findings of this report 25
  - Page 89

- belief that doctors who own their dispensaries and
- their practices are in a better position to provide the 2
- kind and level of care that VSP strives to offer? 3
- A. Not that I am aware of. 4
- Do you have any documents, reports or 5 Q.
- information that would tend to show that doctors who 6
- own their practices as well as their dispensaries 7
- actually deliver better care than doctors who don't own 8
- their practices and their dispensaries? 9
- 10 Α. No.
- Can I direct your attention to item a. on Q. 11
- page 4. Here in the first sentence you say that "VSP 12
- wants to be sure that the person with whom it has a 13
- contractual relationship the Member Doctor is, in 14
- fact, the person making decisions regarding the 15
- practice and services rendered to the patients." 16
- Have I accurately quoted you? 17
- 18 A. Yes.
- Do you have any documents or information to 19 Q.
- suggest that any of the Plaintiffs in this case are not 20
- actually the persons making the decisions regarding 21
- 22 their practices and services rendered to the patients?
- 23 A. No.
- Let me direct your attention to paragraph b. 24 Q.
- 25 on page 4. In it you say that "VSP is concerned that Page 91

- before you signed the Declaration? 1
- 2 A.
- Okay. Let's mark the study as the next Q. 3
- exhibit in order. 4 (Plaintiff's Exhibit 25 was marked 5
  - for identification.)
- 6
- MR. KARP: Now, in that second sentence of 7 Q.
- paragraph 10 you say that doctors who own their 8
- practice as well as the dispensaries are better 9
- positioned to provide the kind and level of care that 10
- VSP strives to offer their members. 11
- Why did you use the words "better positioned"? 12
- Because VSP strives to insure that our members A. 13
- receive the highest possible quality of care, and we 14
- believe that that care is best delivered by private 15
- practice doctors. 16
- And is that belief supported by any studies, 17
- documents, information or reports? 18
- Other than the report that we just discussed? A. 19
- Are you saying the report we just discussed Q. 20
- supports that conclusion? 21
- I believe that the report's findings help A. 22
- support the conclusion. 23
- Okay. Are there any other reports, studies, 24 Q.
- documents or information that would help support VSP's 25
  - Page 90

- 1 if a Member Doctor does not have ownership and complete
- control of both aspects (the practice and the 2
- dispensary), then the actual owner could place 3
- financial or other pressures on the Member Doctor to
- perform more expensive examinations than required." 5
  - Have I quoted you accurately?
- 7 A.

6

- Q. Do you have any evidence or documents to 8
- suggest that either Pearle Vision or DOC Corporation 9
- have ever placed financial pressures -- excuse me, 10
- financial or other pressures on VSP Member Doctors to 11
- perform more expensive examinations than are required? 12
- 13 A. No.
- Do you have any evidence or documents to Q. 14
- suggest that Pearle Vision or DOC has ever placed 15
- pressure on the Member Doctor to provide a less 16
- comprehensive examination than may be appropriate? 17
- 18 A. No.
- Do you have any documents or evidence to 19
- suggest that franchisee optometrists of Pearle Vision 20
- or DOC in general provide less comprehensive 21
- examinations than may be appropriate? 22
- A. No. 23
- 24 Do you have any documents or evidence to
- 25 suggest that Pearle Vision or DOC Corporation have ever Page 92

- placed financial or other pressures on a Member Doctor
- to prescribe eyeglasses that are not required? 2
- 3 A.
- Do you have any documents or evidence to Q. 4
- suggest that either Pearle Vision or DOC has placed 5
- financial or other pressures on a VSP Member Doctor or 6
- any of its franchisees to prescribe an inferior set of 7
- eyeglasses? 8
- A. No. 9
- Do you have any documents or evidence to Q. 10
- suggest that either Pearle or DOC has ever placed 11
- financial or other pressures on any of its franchisee 12
- optometrists to push extras on the patient? 13
- A. No. 14
- What is an extra? 15 Q.
- It could be additional options for a pair of A. 16
- eyeglasses, such as certain coatings or special types 17
- of lighter lenses. 18
- Do you have any specific evidence or documents Q. 19
- that would suggest that any Member Doctor that does not 20
- have ownership and complete control of the practice and 21
- the dispensary has ever done any of the things that are 22
- listed in item b. on this page? 23
- Anecdotally we have been made aware of 24 A.
- instances in which this has happened, but I don't have 25

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- We have received complaints from members in 1 Α.
- the past that are consistent with the examples in this 2
- 3 document.
- And did any of those complaints involve 4 Q.
- locations that were franchised and owned by 5
- optometrists of Pearle Vision or DOC? 6
- 7 I don't know. A.
- Can I direct your attention, please, to the Q. 8
- 9 top of page 5.
- 10 You testified earlier that there are a number
- of doctors on the grandfathered list who are affiliated 11
- with a franchise; is that correct? 12
- Α. Yes. 13
- Do you have any documents or evidence to Q. 14
- suggest that any of those doctors are not responsible 15
- to VSP and to the patient/member for the quality of 16
- 17 service and materials they provide?
- 18 Α. No.
- In paragraph d. you state that "VSP believes Q. 19
- that an eye doctor who owns and controls his or her 20
- practice" -- let me strike that and start again. 21
- In subparagraph d. you state that "VSP 22
- believes that an eye doctor who owns and controls his 23
- or her own practice is more likely to give excellent 24
- 25 service."

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- any specific report or data. 1
- How many reports have you received of that 2 Q.
- kind in the 11 years you have been employed at VSP? 3
- I don't know specifically. 4 A.
- Has any report, study or examination been made Q. 5
- of those anecdotal reports? 6
- Not that I am aware. 7 A.
- And there are no statistics compiled anyplace Q. 8
- of it: am I right? 9
- Not that I am aware of. 10 A.
- Can I direct your attention, please, to item Q. 11
- 12 c. on the same page.
- Do you have any documents or evidence to 13
- suggest that any franchisee optometrist of Pearle 14
- Vision or DOC has ever turned dispensing 15
- responsibilities over to a non Member Doctor? 16
- 17 A. No.
- Are you aware of any specific instance 18 Q.
- involving any franchisee optometrist at Pearle Vision 19
- or DOC where the VSP member was caught in the middle as 20
- you describe it in this subparagraph c.? 21
- A. No. 22
- Was there a specific incident or event that 23 Q.
- caused you to give the Court this example in 24
- 25 subparagraph c.?
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- Do you have any documents or information to 1 support that statement? 2
- 3 A.
- You further state that VSP believes that an Q. 4
- eye doctor who owns and controls his or her practice is 5
- more likely to exercise independent professional 6
- judgment unimpeded by commercial considerations. 7
- Do you have any documents or information to 8
- support that statement? 9
- I don't have documents, but on -- but really 10
- on both of these phrases we monitor very closely member 11
- satisfaction with our doctors, and we continue to 12
- evaluate their high satisfaction, and we also compare 13
- it to members who go outside of our network, and the 14
- satisfaction is not as high. 15
- So -- and who performed those studies or 16 Q.
- surveys? 17
- We have a department within the company that 18
- monitors satisfaction with all publics called the 19
- 20 Customer Delight Department.
  - MR. RENAUD: I think so.
- MR. KARP: Has VSP ever done any comparative 22
- study of satisfaction as between VSP Member Doctors and 23
- franchised optometrists of Pearle Vision? 24
- 25 Not that I am aware of.

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